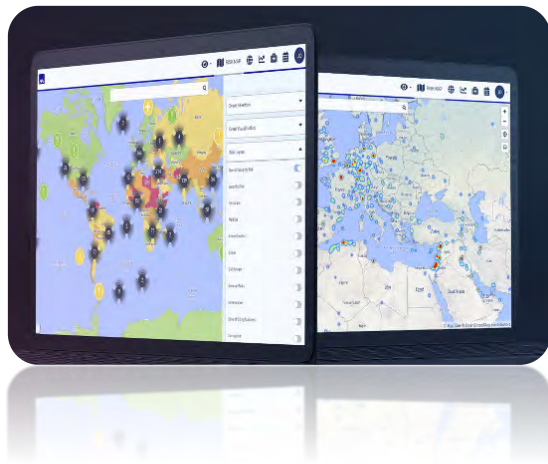


AXA Travel EYE

Overview & Navigation



2021

Mercer Health & Benefits LLC.

welcome to brighter

Site landing page

Travel EYE risk/intelligence portal

www.mercertravelassist.com



Emergency Medical and Travel Assistance services while traveling — anytime, anywhere

TRAVEL INTELLIGENCE PORTAL



This dedicated travel portal offers personalized intelligence for the life cycle of your trip. You will have access to real-time destination-based tips and alerts, country and city risk analysis, an international medical network and more.

BROCHURES & DOWNLOADS



Download the ID card and other useful documents.

IN THE EVENT OF AN EMERGENCY



Open 24/7, 365 days a year
Within the USA: 1-888-287-4741
Outside the USA: 1-515-365-3990
Email: medassist-usa@axa-assistance.us

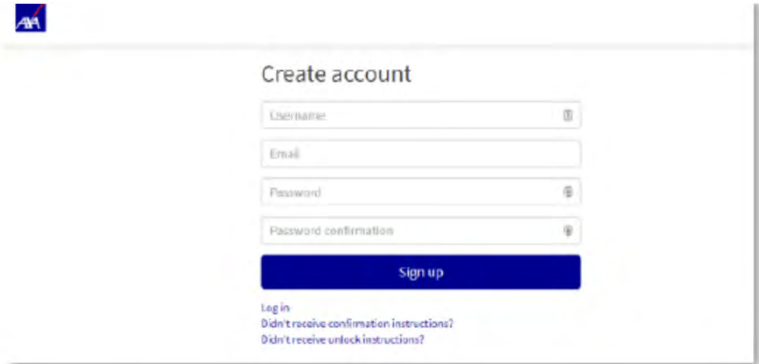
- Travel EYE is managed by a dedicated team of analysts who permanently enrich and update the Portal using the most reliable sources. There is an international team of network specialists and in-house doctors who assess and validate a worldwide network of over 40,000 medical providers.
- Security and intelligence alerts are provided 24 hours a day, 365 days a year powered by a market leader in the areas of security consulting, intelligence and risk analysis.

Create the account

Travel EYE risk/intelligence portal

www.mercertravelassist.com

What happens when a user clicks “Log in here”



The screenshot shows a 'Create account' form with the following fields: Username, Email, Password, and Password confirmation. Each field has a small icon to its right. Below the fields is a blue 'Sign up' button. Underneath the button, there are three links: 'Log in', 'Didn't receive confirmation instructions?', and 'Didn't receive unlock instructions?'.

TRAVEL INTELLIGENCE PORTAL

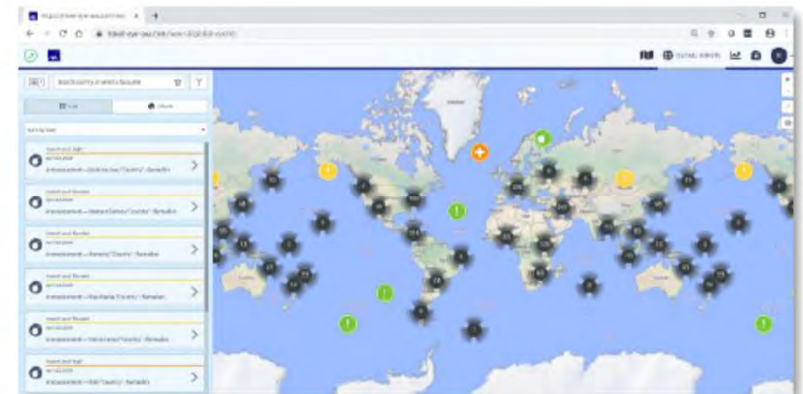


This dedicated travel portal offers personalized intelligence for the life cycle of your trip. You will have access to real-time destination-based tips and alerts, country and city risk analysis, an international medical network and more.

**Please note: Our portal provider is changing June 1, 2020. Click below to learn more and register for your new account.*

[Click Here](#)

New users will get this page to create their Travel EYE account

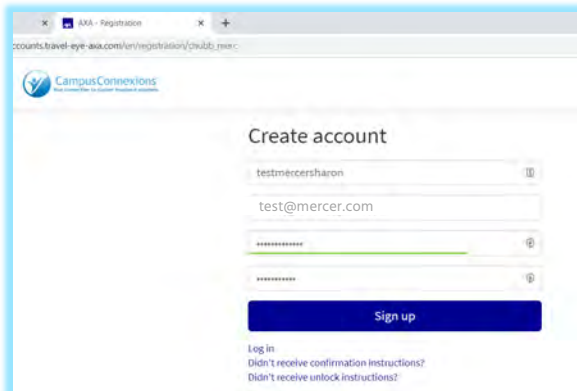


Once they create their account, they will be taken directly to the site.

Alert to inform customers to create their Travel EYE account

Account registration

Travel EYE risk/intelligence portal



AXA - Registration
accounts.travel-eye-axa.com/en/registration/public/merc...

Campus Connections
The connection to campus business is essential

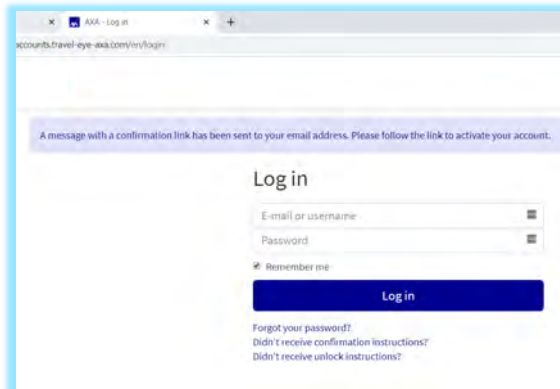
Create account

testmercersharon

test@mercer.com

Sign up

[Log in](#)
Didn't receive confirmation instructions?
Didn't receive unlock instructions?



AXA - Log in
accounts.travel-eye-axa.com/en/login

A message with a confirmation link has been sent to your email address. Please follow the link to activate your account.

Log in

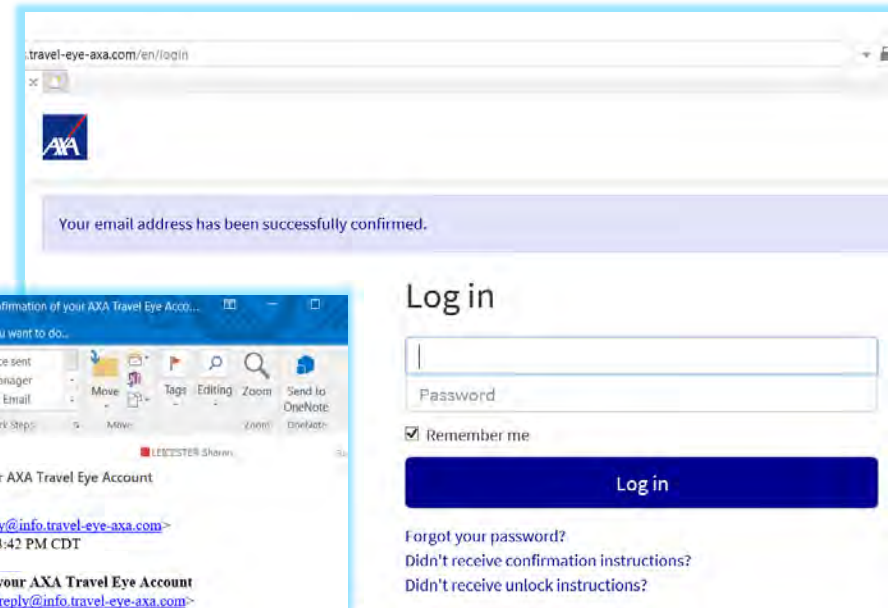
E-mail or username

Password

☒ Remember me

Log in

[Forgot your password?](#)
[Didn't receive confirmation instructions?](#)
[Didn't receive unlock instructions?](#)



travel-eye-axa.com/en/login

Your email address has been successfully confirmed.

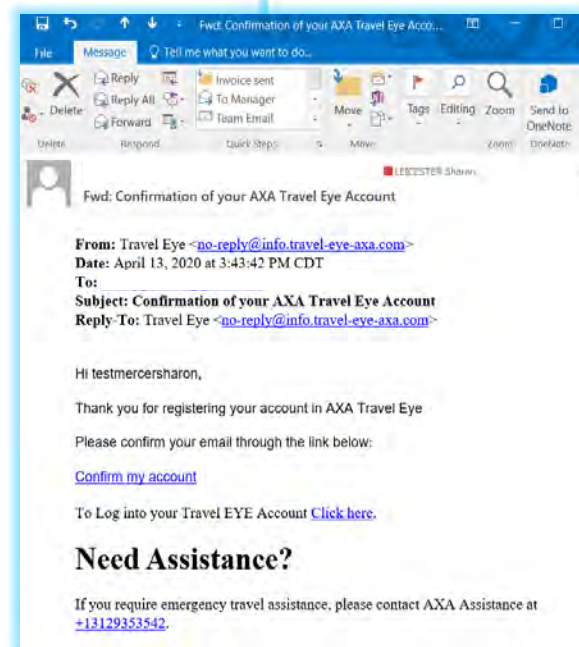
Log in

Password

☒ Remember me

Log in

[Forgot your password?](#)
[Didn't receive confirmation instructions?](#)
[Didn't receive unlock instructions?](#)



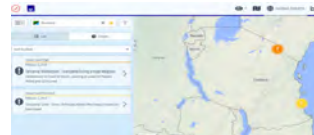
Key features

Travel EYE risk/intelligence portal



RISK MAP

Use the intuitive Risk Map to gain a rough overview of the security situation, or zoom in to the city district level for more localised risk assessments



GLOBAL EVENTS

Find all relevant events in real-time in the Global Events section, filter your search, set up your individual favourites and receive automated alert emails or regular digests



COUNTRY RISKS

Find the most important information about your country of destination in the Country Risks section, displayed in state-of-the-art visualizations. Risks reports can be downloaded as PDF files.

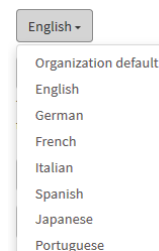


LOCATION INTEL

Access location intelligence content created and powered by WorldAware, Chubb's Security Provider.

Key features

Travel EYE risk/intelligence portal



ARTICLES

Access reports and analyses on crisis management from a strategic partner SRM and EXOP.

AXA PARTNER'S MEDICAL NETWORK

Unlimited access to AXA's accredited international medical network

EMERGENCY BUTTON

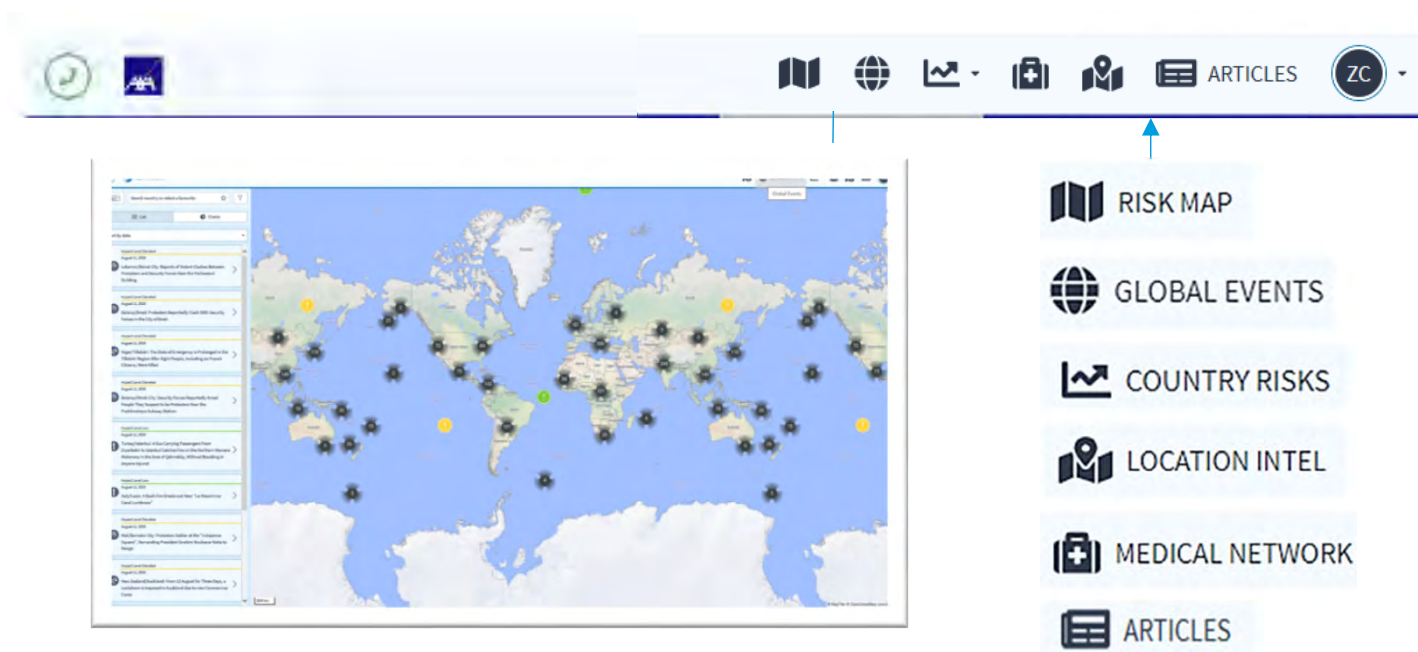
You can reach directly the assistance line by pressing "Call for Assistance", for mobile app only

MULTIPLE LANGUAGES SUPPORTED

Select preferred language in your profile

Site orientation

Travel EYE risk/intelligence portal



NAVIGATION BAR

- Click/touch the respective icon and get direct access to the Emergency Call Button, Risk Map, Global Events, Location Intel, Country Information, and the Medical Network. Access your profile to administer your personal account.

EMERGENCY BUTTON - CALL FOR ASSISTANCE

- In critical situations, a traveler can push the button and will be automatically connected with the designated AXA Operation Center and trigger subsequent emergency procedures.

SCREEN SPLITTER / VIEWS

- Depending on the size of the screen you use, there are different screen splits available. As you navigate through the different pages and use the platform you can adjust the screen views to your preferences with one or two clicks on the view mode icon, always placed in the upper left corner of the screen. In all mobile views you can switch from the navigation panel to map view with one click on the map icon and back.

MY PROFILE

Travel EYE risk/intelligence portal



VAI A TRAVEL EYE

AREA DI AMMINISTRAZIONE

JANEDOE1

LOG OUT

My Profile

Security Events

Mobile App

Terms and Conditions

Informazioni Personali

Nome Utente:

janedoe1

Nome:

Jane

Cognome:

Doe

Telefono:

e.g. +39123456789

E-Mail:

jane.doe@company.com

Salva modifiche

Password

Password corrente:

Nuova password:

Conferma password:

Cambia password

Autenticazione a Due Fattori
(opzionale):

Aumenta la sicurezza
l'autenticazione

Abilita l'Autenticazione a Due Fattori

Optional Preferences

Preferred language:

English

Time zone:

Select an item

This setting will be used for all dates in the system. If you do not specify your time zone the system will try to identify it through your browser.

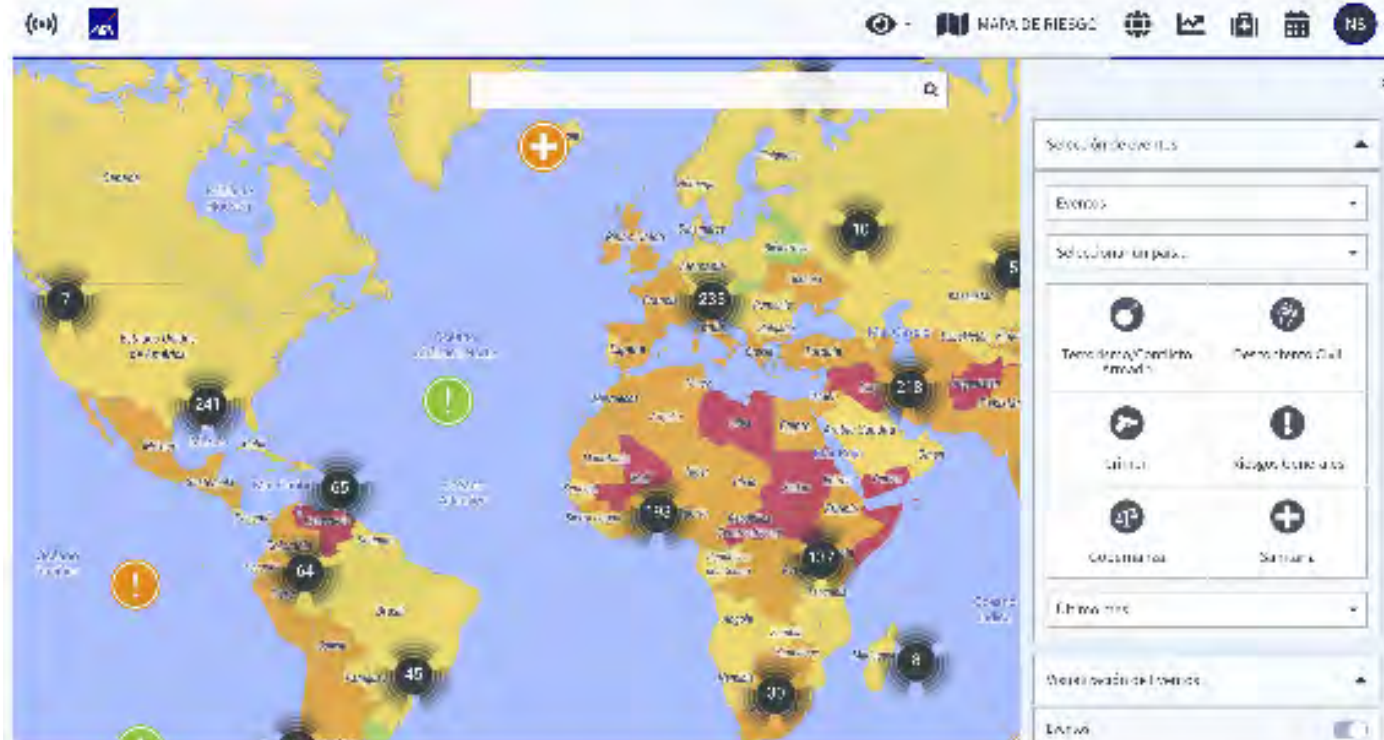
Country of employment:

Select an item


Save changes


Travel EYE risk/intelligence portal


The Risk Map is the heart of the platform's dynamic country information.





Zooming into the map reveals the different risk ratings even below country level. It shows the risk of governorates and provinces, **down to cities and even city districts**. Having a closer look at important cities will show violet-marked areas of higher risk for travellers. You can select to display different information, **map types and layers**.


Risk Layers 


Overall Country Risk 


Country Security Risk 


Terrorism 


Armed Conflict 


Crime 

Civil Unrest 



General Risks 


Governance 


Medical 


COVID-19 


The calculation of the COVID-19 risk consists of the weekly number confirmed cases per million people, an EXOP assessment of the medical infrastructure and its capacity in potentially treating COVID-19 patients as well as an adjusting factor for countries with low number of cases but also low number of tests.



Entry Restrictions  

 No restrictions/Test required

 Quarantine arrivals from some or all regions/Test required

 Ban arrivals from some regions/Test required

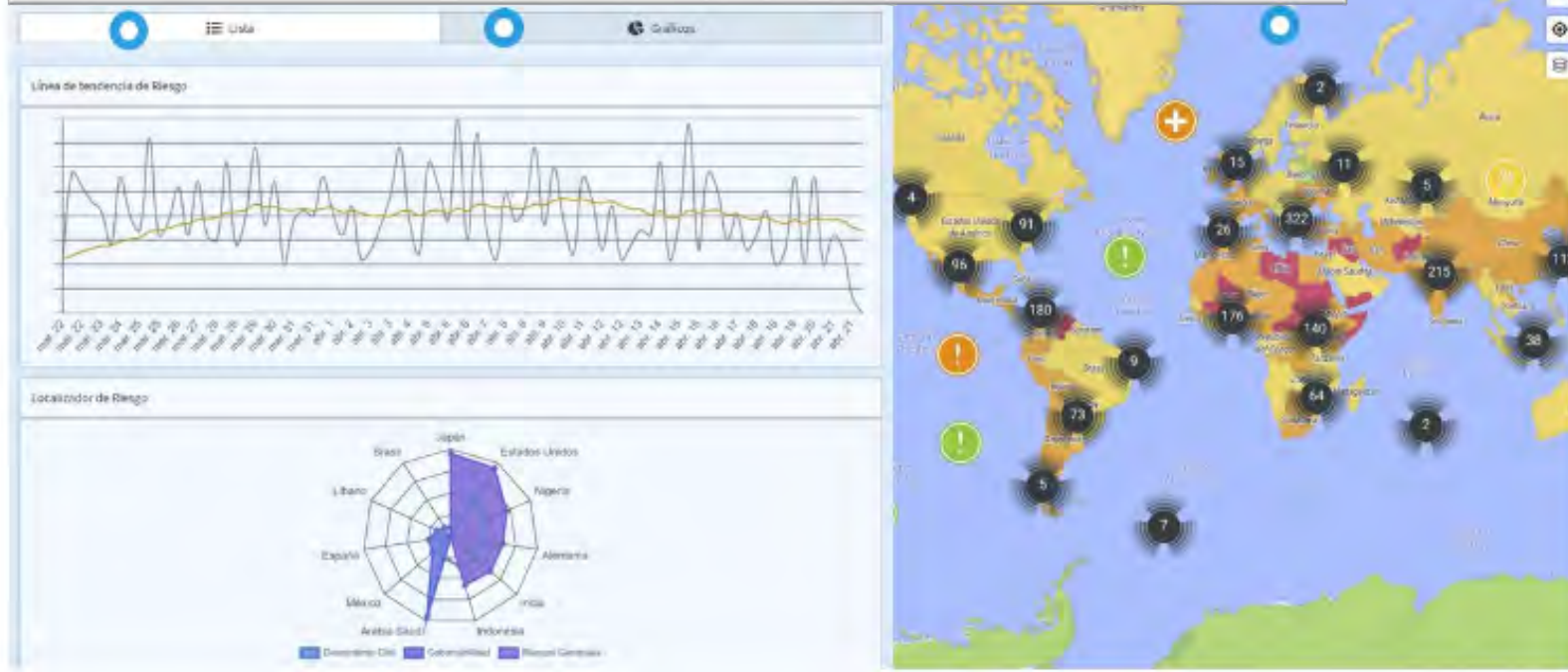
 Ban on all regions or total border closure

Domestic Restrictions  

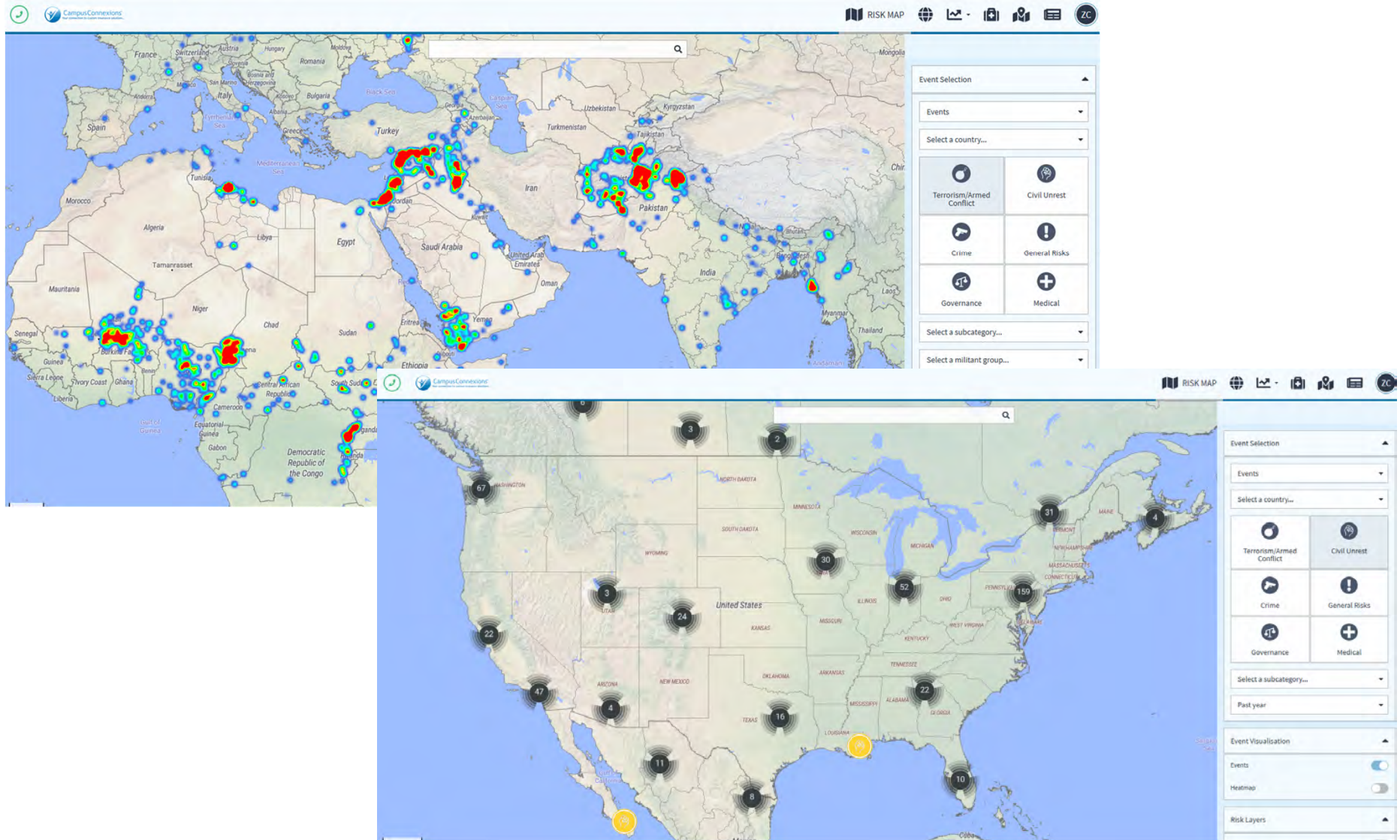
Travel EYE risk/intelligence portal

To make it more intuitive for you to find what you need, the platform provides **multiple views of the events**.

In the list view on the left side of the screen you can see the events (filtered to your needs) in the specific order of your choice – by date or by impact. Switch to the chart view, and the same events are displayed in a risk trend line or risk locator. These charts help you identify **overall risk trends and major risk locations**. Alternatively, you can navigate through the events using the map and its **multiple map layers** in the corner of the screen to extract the information you need.



Travel EYE risk/intelligence portal



Travel EYE risk/intelligence portal



COVID-19 Risk ?

EXOP COVID Risk Level

Entry Restrictions

Domestic Mobility Restrictions

COVID-19 Measures and Restrictions ?

Workplace closure

Closure (or working from home) for all non-essential businesses (except e.g. grocery stores, doctors).

Cancellation of public events

Public events are forbidden.

Restrictions on gatherings

Restrictions on gatherings of 10 people or less.

Closure of public transport

Public transport is closed (or most citizens are prohibited from using it).

Stay at home requirements

Not leaving the house is required with exceptions for daily exercise, grocery, shopping, and other "essential" activities.

Restrictions on internal movement

Internal movement is restricted.

International travel controls

Total border closure. Entry from abroad is prohibited for non-residents.

Testing policy

Open public testing (e.g. "drive through" testing available to asymptomatic people).

Facial coverings

Facial coverings are always required outside the home regardless of location or presence of other people.

Travel EYE risk/intelligence portal

REAL-TIME INSIGHT TO RISK ON THE GROUND



Events and Incidents

VIEW SECURITY EVENTS WORLDWIDE

Any event or incident with relevance for security and travel that has been identified over the past years is listed on the **global events page**.

The events listed provide structured and comparable information such as risk category, date and time, impact and exact location of incidents, added by a direct link to news sources. That way you get an insight to what happened on the ground and consider if security or medical prevention measures have to be adjusted.

In addition, you and your travellers will be alerted by announcements of future events so you can **minimise the risk and prepare your staff in advance**.

If you are interested in specific countries, you can save them as favourites and can receive "security information" if anything happens in the country.

KEY FEATURES

- **Events** - Overview of security and medical events worldwide
- **Visualisation** - List view, charts and map view

Travel EYE risk/intelligence portal

LOW	ELEVATED	HIGH	EXTREME
<ul style="list-style-type: none"> No to very limited impact on potential travellers Turkey/Greater Ankara: Scores arrested in counter terrorism raids Somalia/Bay Region: Dozens of ilitants killed in U.S. airstrikes 	<ul style="list-style-type: none"> Limited impact on potential travellers, low level violence or restrictions of mobility Spain/Madrid: Taxi driver protest breaks out Germany/Frankfurt: Thousands evacuated due to World War II bomb disarming 	<ul style="list-style-type: none"> Mid-high level violence, casualties Tunisia/Tunis: Mutiple people injured in violent protests Mexico/Michoacán State: Several injured or missing due to heavy flooding 	<ul style="list-style-type: none"> Extreme violence, high number of casualties and fatalities United States/North Carolina State: Several Civilians Killed in Armed Bank Robbery India/New Delhi: Dozens of Fatalities in Building Collapse



Travel EYE risk/intelligence portal

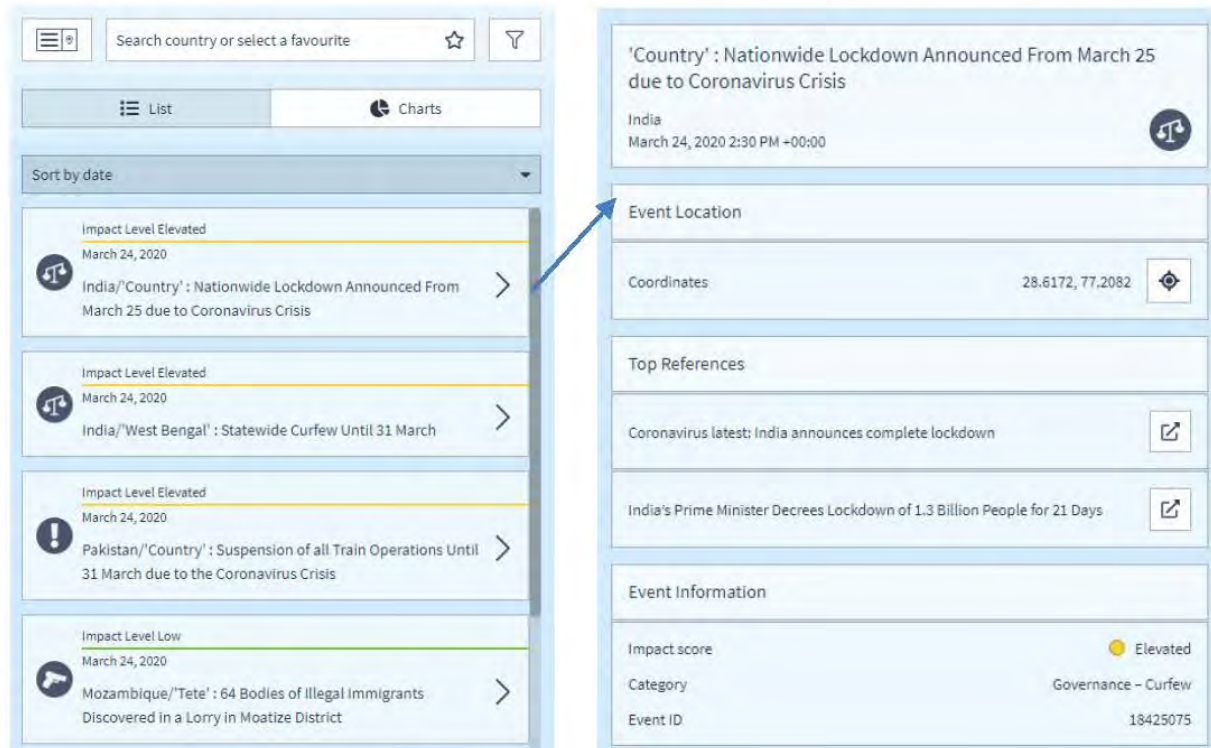


Travel EYE risk/intelligence portal

Event Info

Events provides:

- *Events sorted by date or impact*
- *Key information on the event*
- *Top references for additional information on the event*
- *Advisories available to help minimize risk to individuals*



The screenshot displays the Travel EYE risk/intelligence portal interface. On the left, a list of events is shown, sorted by date. The first event is 'India/'Country': Nationwide Lockdown Announced From March 25 due to Coronavirus Crisis', dated March 24, 2020, with an 'Impact Level Elevated'. A blue arrow points from this event in the list to the detailed view on the right. The detailed view for the selected event includes the following information:

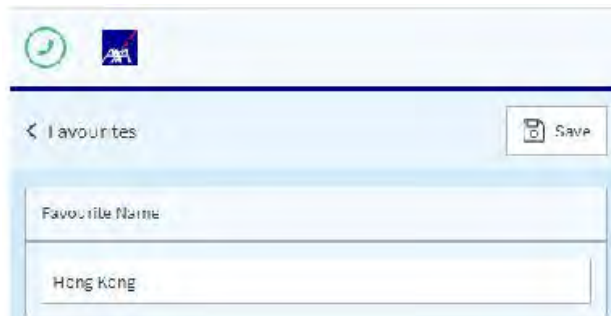
- Event Location:** India, March 24, 2020 2:30 PM +00:00
- Coordinates:** 28.6172, 77.2082
- Top References:**
 - Coronavirus latest: India announces complete lockdown
 - India's Prime Minister Decrees Lockdown of 1.3 Billion People for 21 Days
- Event Information:**
 - Impact score: Elevated (indicated by a yellow dot)
 - Category: Governance - Curfew
 - Event ID: 18425075

Travel EYE risk/intelligence portal

Country Favorites and Push Alerts

If you are interested in specific countries, you can save them as favourites. What are the advantages?

- **You can access them directly** from the country information page by selecting it from the list of favourites, which is displayed when you click/touch in the search bar on the left of the page.
- More importantly, **you can receive country information alerts (called security information)** if anything happens in the country. Just select “send me an alert”, then choose from which impact level on you wish to receive alerts and “save”.
- You can receive a **security information digest** for your favourite countries. Let’s say you want to receive once a week at 9:00am and overview of all events that occurred in the country over the past 7 days. Just go to “Alert digest”, define your individual settings and “save/ update” your favourite.
- You can also receive **risk level change alerts** in case the overall country risk level changes.



Travel EYE risk/intelligence portal

Country Favorites and Push Alerts

Email Information for Events



Summary

Event details

News sources

Note on Pre Travel requirements

Note on emergency assistance

Hello John Doe,

We would like to inform you about an upcoming event related to the category Strike on January 15, 2020 14:00 CET that may have an impact on travels and/or business activities.

Announcement: Venezuela
Incident: 'Caracas City': Teachers Strike in Front of the Ministry of Education
Location: Venezuela/Caracas
Coordinates: 10.504833, -66.911077 (View on Google Maps)
Country Risk Level: Extreme
Date of Incident: January 15, 2020 14:00 CET
Incident Impact Level: Low
Category: Civil Unrest
Subcategory: Strike
Event ID: 18395907

To learn more about the incident, please follow the media links:

[Document: recommendations from the United States Embassy for Members of AXA Travel Eye](#)

In case of a further security deterioration with potential impact on your staff and business, Travel Eye will provide you with an update alert. If you wish to unsubscribe, please click [here](#) to enter AXA Travel Eye and change your alert settings.

Pre Travel requirements

All AXA employees who travel on business must complete the AXA Travel Risk Awareness Training online course in YES Learning. In order to start your training: [Click here](#)

To Log into your Travel Eye Account Click [here](#)

Need Assistance?

In case you need assistance to handle the emergency, please contact the AXA Emergency Hotline at +1234567890.

Alerts from Travel Eye are only information alerts about events occurring in the country. They are not linked to your specific location (e.g. geo-coordinates).

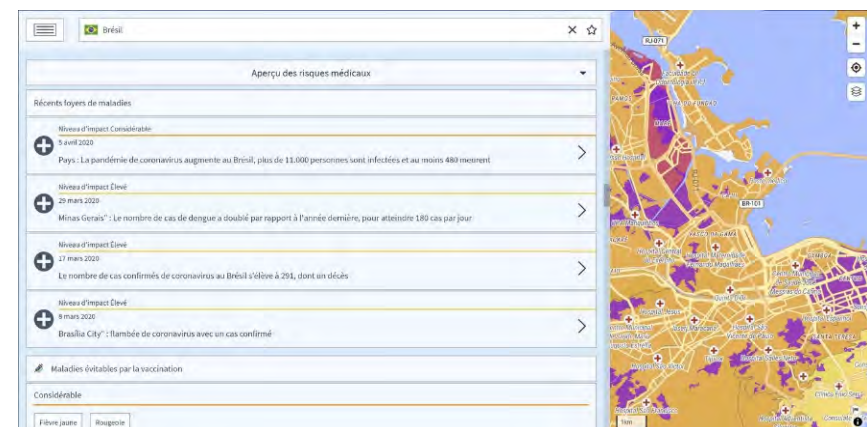
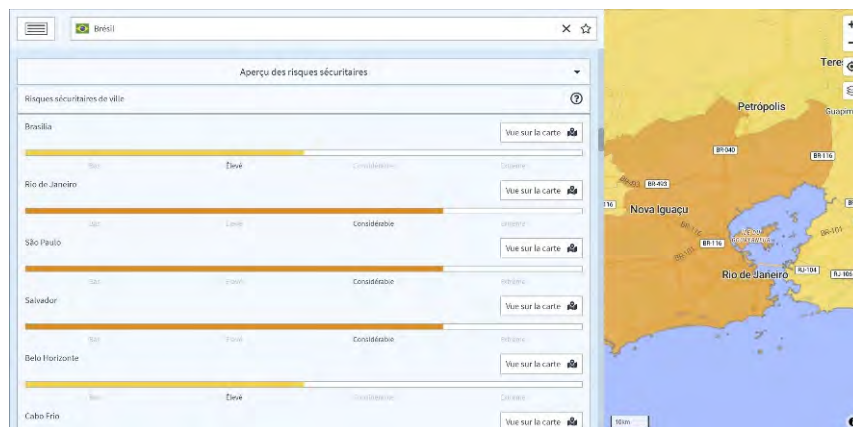
Travel EYE risk/intelligence portal

SECURITY RISK OVERVIEW

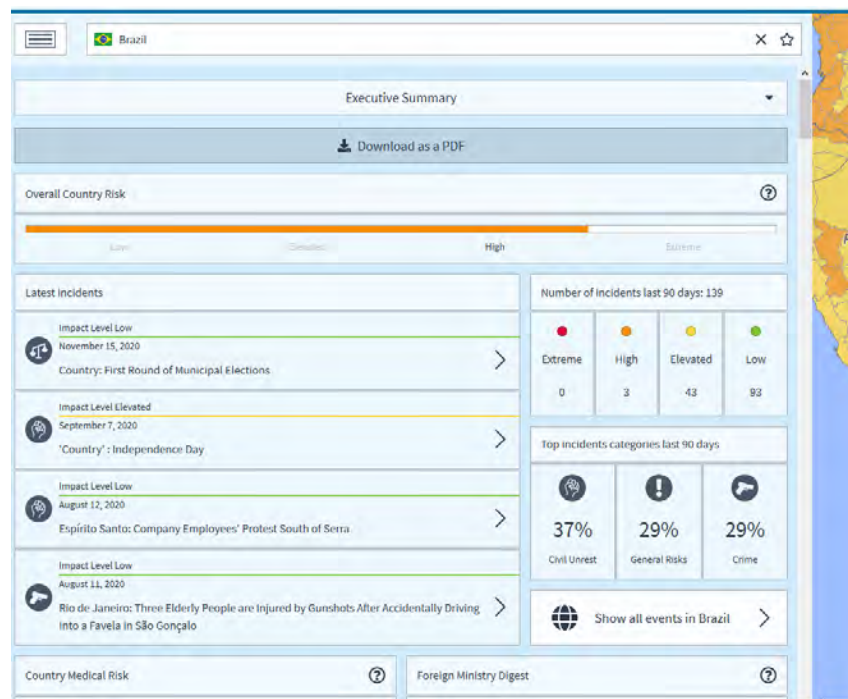
- Gain a better understanding of the security situation in a country. Crime, civil unrest, terrorism, general risks and governance are all key categories to be assessed to provide a basic country risk portfolio. In addition, our experts identify urban risks for each country's most relevant cities and add new information on a monthly basis, even revealing no-go areas for travelers.

MEDICAL RISK

- Medical precautions must begin long before the trip. The platform lists latest medical events and relevant vaccinate and non-vaccinate diseases, so you and your travelers, together with a physician, can decide how to prepare for the journey well in advance. For those who prefer to work with their own medical sources, all medical information can be deactivated. Activation or deactivation refers to medical risk overview, medical advisory and medical map content.



Travel EYE risk/intelligence portal



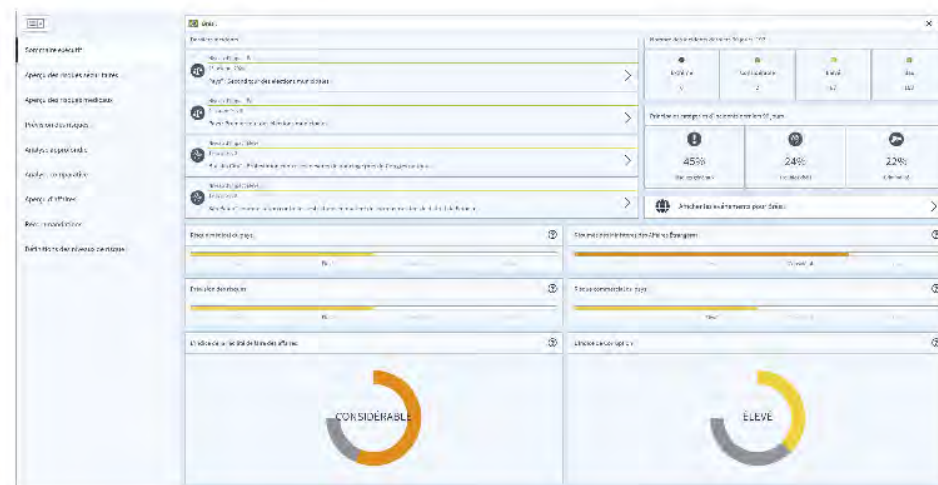
Download as a PDF

Executive Summary

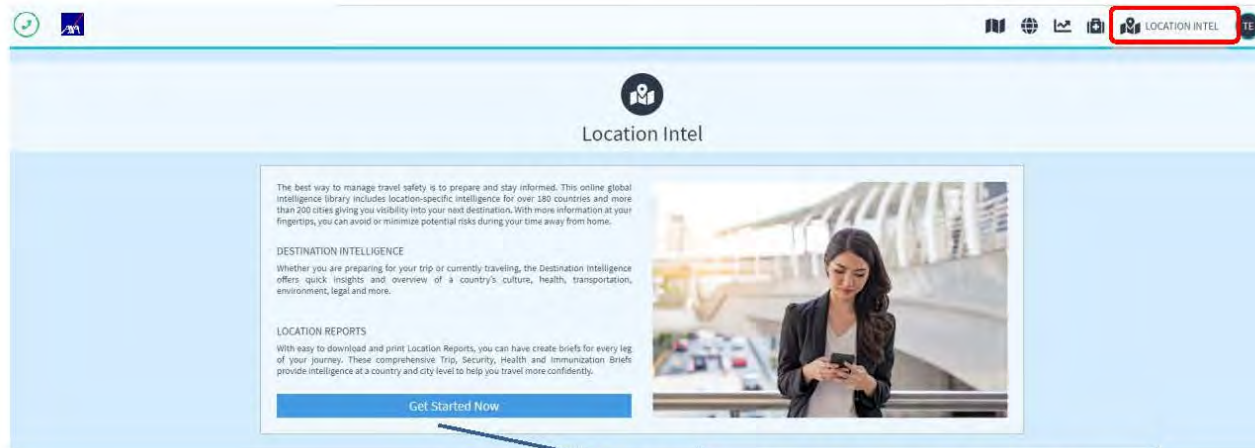
STRAIGHT TO THE POINT

The summary provides an overview of past and future security incidents in the country. You can directly screen the four latest incidents, get a picture of the incident frequency over the past months and see the most important incident categories for that country.

This will help you better understand security developments on the ground and the biggest threats to your travellers. With the help of the "take care of" section, you can immediately see which topics need to be considered before and during a trip.



Travel EYE risk/intelligence portal



Click on link to go to
WorldCue

Launches in a new browser page



Travel EYE risk/intelligence portal

Location Intel

Choose a Location

Please use the tools on the left to select an Airport Code or Location.

Location Selection

Search by Location or Airport Code

Select Location

Central/South America

Brazil

Select a City

GO

Destination Intelligence

World Map



Important Notices

Security Rating

Location Alerts

Location Reports

Exchange Rates

Weather

Gather up-to-date location intelligence, global travel tips, and download briefs

Global Travel Tips

Travel Tips

SECURITY

- Avoid rallying points during times of civil unrest.
- General guidelines to protect yourself against terrorism.
- Increasing your personal security while traveling.
- more...

HEALTH

- Air Travel Health Issues.
- Basic Health Precautions to Avoid Infection
- Pre-travel Health Tips.
- more...

CULTURE

- Advice for women visiting predominantly Muslim areas.
- List of items to bring and things to do prior to international travel.
- Packing and dressing for travel.
- more...

TRANSPORTATION

- Dealing with travel difficulties associated with airline strikes and labor disputes.
- International flight tips.
- Tips for driving abroad.
- more...

LEGAL

- Tips on differences in illegal drug laws across the globe.

FINANCIAL

- Explanation of VAT and how to receive refunds.
- General advice about restrictions on the import and export of currency abroad.
- Prepare for potentially costly and inconvenient credit card systems.
- more...

ENVIRONMENT

- Calculating time around the world.
- Advice for winter storms.
- Information on how to identify and minimize the threat of landslides.
- more...

LANGUAGE

- Choosing and Using Interpreters.

Advice sheets on > 150 topics

Welcome Location Intel Global Travel Tips Tools Help

Tools

HEALTH REQUIREMENTS

Click above to access Timatic Health information for multi-country trips.

ENTRY/EXIT REQUIREMENTS

Click above to access Timatic Entry/Exit information for multi-country trips.

TELEPHONE COUNTRY CODES

Click above to access a list of telephone country codes for the world.

MAJOR AIRLINE CARRIERS

Click above to access a list of major airlines by region.

Currency Converter

1

US Dollar (\$)

to

Euro (€)

1 USD = 0.7389 EUR **Convert**

Current Location

Brazil

Location Selection

Search by Location or Airport Code

Select Location

Central/South America

Brazil

Select a City

GO

Destination Intelligence

INTRODUCTION TO BRAZIL

SECURITY

- Emergency numbers and embassy contacts in Brazil.
- Introduction to the security situation in Brazil.
- Major crime issues in Brazil.
- more...

HEALTH

- Health considerations when traveling in Brazil.
- Medical facilities in Brazil.
- Recommended immunizations for travel to Brazil.

SAFETY

- Important dates in 2014 for Brazil.

TRANSPORTATION

- Ground transportation options in Brazil.

Important Notices

No current notices posted for this location

Location Alerts

Key: Critical Warning Informational

06/13/2014 Anti-World Cup Protests June 13-17 - Brazil

03:03 GMT Rio de Janeiro Coritiba Belo Horizonte Natal

Anti-World Cup protests planned in several cities across Brazil, including in Rio de Janeiro, June 13-17. Expect traffic disruptions. Avoid all protests.

06/12/2014 Bus Strike - Natal, Rio Grande do Norte, Brazil

05:36 GMT Natal

Bus drivers in Natal, Rio Grande do Norte State, Brazil begin indefinite strike June 12. Expect transportation disruptions and taxi shortages.

06/12/2014 Possible Bus Strike June 16 - Fortaleza, Brazil

03:24 GMT Fortaleza

Unsanctioned bus drivers may strike June 16 in Fortaleza, Ceara State, Brazil on the eve of the city's first World Cup game. Expect traffic disruptions.

06/12/2014 Airport Strike June 12 - Rio de Janeiro, Brazil

01:16 GMT Rio de Janeiro

Airport service workers in Rio de Janeiro, Brazil to begin 24-hour strike June 12 at Galeao (GIG) and Santos Dumont (SDM) airports. Major disruptions unlikely.

06/10/2014 Dengue Fever Update 2 - Brazil

08:31 GMT Brazil

UPDATE 2: Dengue fever activity continues in Brazil, surges in Sao Paulo State. Avoid mosquito bites.

05/14/2014 World Cup Security Concerns - Brazil

02:39 GMT Brazil

Multiple security risks probable across Brazil during World Cup June 12-July 13, including increased criminality and civil unrest. Expect heightened security.

05/09/2014 Security Situation - Brazil

07:44 GMT Brazil

Sporadic protests likely to continue across Brazil, especially during World Cup June 12-July 13. Traffic disruptions likely. Vandalism and violence possible.

Security Rating

Overall Rating	4
Consular Services	4
Law Enforcement	3
Transportation	2
Immigration	4
Geopolitical	2

Rating Values: 1 - Minimal, 2 - Low, 3 - Moderate, 4 - High, 5 - Very High, 6 - Not Rated

Location Reports

Trip Brief Health Brief

Security Brief Immunization Brief

Executive Country Summary

Exchange Rates

1 US Dollar = 2.2358 Brazilian Real

Weather

Current Report (SBCT)

Current

Friday

Saturday

14.0° C

22.4° | 12.9°/20.6° | 11.4°

Wind: 80 at 3.56 KPH

Humidity: 66.0%

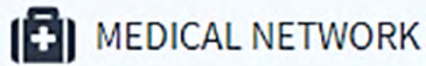
Pressure: 1015.96 hPa

Location Reports

Trip Brief Health Brief

Security Brief Immunization Brief

Executive Country Summary



Travel EYE risk/intelligence portal

Finding the best medical providers

This tool allows users to search for a medical provider (i.e. doctors, hospitals, clinics, etc.) internationally. This network of over 40,000 medical providers is maintained by AXA. Users can look up coordinates for a provider of choice as well as their address and phone numbers.

Search for location	Q
40 km	▼
Medical Category	▼
Accident Emergency Med	▼
Provider Name	

- Results will provide you with a list of hospitals which will be also visualized in the map. You can click on the icons in the map to receive more information.
- To select in more detail e.g. language or opening days, use the filter option.
- Provider referrals are arranged in order of preferred providers first. Preferred providers are those that meet Western standards of care and have accepted AXA's Guarantee of Payment.

The screenshot displays the Travel EYE medical network portal. On the left, a list of medical providers is shown, including:

- CENTRE CHIRURGICAL MARIE LANNELONGUE** (Hospital, 3 km away) - 113 Avenue de la Résistance 92380 Le Plessis-Robinson Essonne FRANCE - +33(0)143942000
- GROUPE HOSPITALIER PARIS SAINT-JOSEPH** (Hospital, 3 km away) - 113 Rue Raymond Lissac 75014 Paris Essonne FRANCE - +33(0)142122000
- HÔPITAL FOCH** (Hospital, 3 km away) - 40 Rue North 92019 Louvain Essonne FRANCE - +33(0)142122000
- GROUPE HOSPITALIER DIACONESSES CROIX SAINT SIMON (SITE AVRON)** (Hospital, 3 km away) - 113 Rue Raymond Lissac 75014 Paris Essonne FRANCE - +33(0)142122000
- FONDATION OPHTHALMOLOGIQUE ADOLPHE DE ROTHSCHILD** (Hospital, 3 km away)

The central map shows Paris with various medical providers marked by icons. On the right, a detailed view of the **CENTRE CHIRURGICAL MARIE LANNELONGUE** is shown, including its location, coordinates (48.7842, 2.27356), spoken languages (English, French), website (http://www.cml.fr/), home consultation status (No), and medical specialties (Cardiac Surgery, Cardio, Cardiovascular Surgery, Thoracic Surgery, Vascular Surgery).

Mobile App

Travel EYE



Mobile App

Travel EYE risk/intelligence portal

After creating your Travel EYE account, download the mobile app and activate it

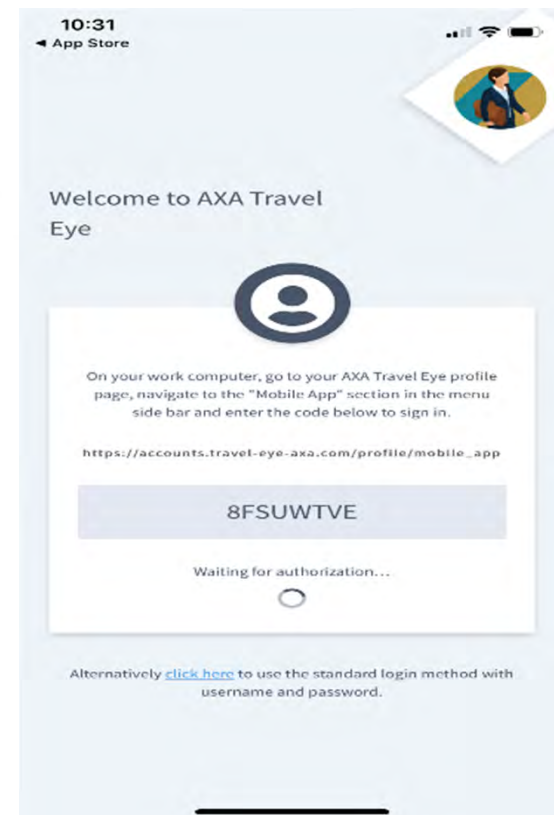
Travel Eye App



Available in iTunes and Google Play Store



Search for “Travel EYE by AXA Partners”



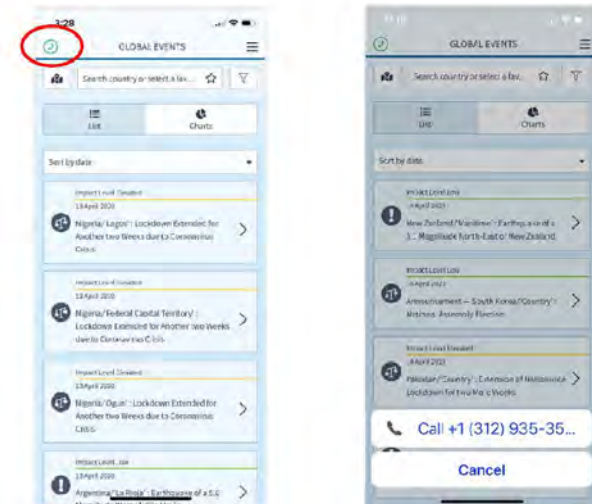
Mobile App

Travel EYE risk/intelligence portal

Mobile App



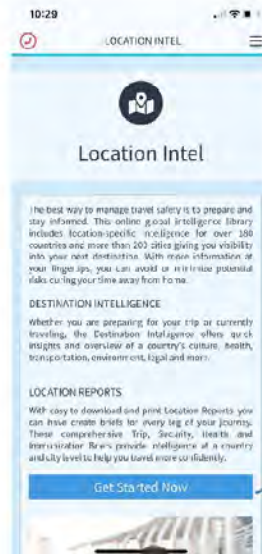
Emergency Call Button



Mobile App

Travel EYE risk/intelligence portal

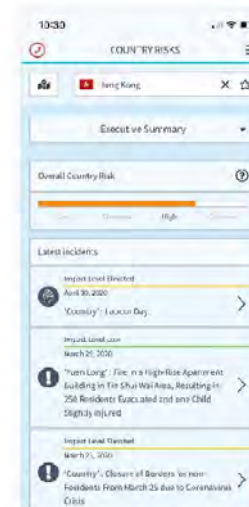
Location Intel



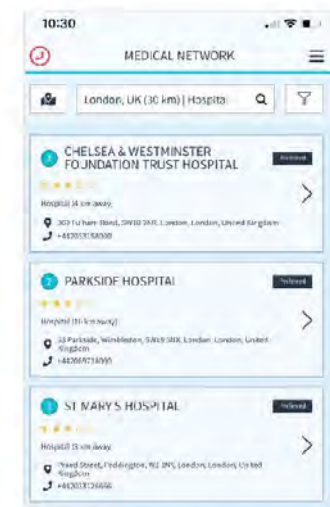
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Country Risks & Medical Network



Country Risks



Medical Network

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